

NETGEAR Insight 5.11 Offers and Features

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The NETGEAR® Insight management solution is an industry first. It offers plug-and-play set up and management of your small business network, using an easy-to-use cloud web portal or mobile app. The Insight platform allows any business owner, managed service provider or IT professional to discover and setup their NETGEAR devices, and monitor or manage their network, easily. The intuitive web interface and mobile app cover a variety of configuration options and network situation.

NETGEAR Insight brings 3 major benefits:



1. Insight delivers unified remote management covering select NETGEAR access points, switches, and storage for a complete network solution for small businesses.

Insight provides the full management function for devices as well as wireless and wired networks: Discovery, network setup, device configuration, Ongoing monitoring, troubleshooting and Firmware management

2. NETGEAR Insight business owners or MSP and VARs resellers are able to remotely manage small business networks across multiple locations -- all from a single pane-of-glass on any device.
3. Insight provides ongoing visibility control and is custom built for the specific needs of small business networks with alerts and built-in help and support.

NETGEAR Insight subscription plans

NETGEAR Insight management solution comes in 3 subscription plans: Insight Pro, Premium and Basic.

Insight Pro designed for MSPs and resellers, includes all Basic and Premium Feature and more, like multi-tenancy & multi-roles.

Insight Premium includes management and monitoring through both the Insight mobile app and the Insight Cloud Portal, together with additional Insight advanced features. Insight Premium comes in two flavors, a monthly per-device subscription of \$0.99 or a yearly per-device subscription of \$9.99.

INSIGHT OFFER DETAILS	PRO	Premium
Multi-Tenancy	Yes	No
Multi Network Location	Yes	Yes
Ideal Deployment	MSP, branch offices, remote workforce	Multi-location / single business, remote workforce
Monthly Fees per Device	N/A	\$0.99
Annual Billing Cost for Subscription	\$22.00 (\$1.83 per month)	\$9.99 (\$0.83 per month)

Also available Insight Basic -- mobile app only.



Insight Core Features

Insight Web Portal and Insight mobile app (iOS and Android)
Local device GUI
Device Discovery with network scan
Device Scan by QR or Bar Code via Insight mobile app
One-Tap Device Registration
Device setup and configuration
Wired and Wireless Networks setup and configuration
Single Sign On (SSO)
Email Alerts
Push Notifications
Firmware scheduler
Support for Multiple Locations
Cross Device Support (Access Points, Switches and NAS)
One-tap/click Add Device to Network
Advanced PoE configuration
Two-factor authentication
In-app access to NETGEAR support
Data History: Up to 7 days with Premium (24 hour with Basic)
Advanced account-based notification management
SNMP Device Status - Ready only & log export*
Network-Level Config Copy & Cloning:*
Troubleshooting: DNS lookup and speed test*
Instant Captive Portal*
Customizable Dashboard* - Account-Level View - Locations-Level View - Device-Level View
Insight Pro discounted multi-pack (via Distribution Channel)*

The Insight Pro and Premium advantage

The Insight Cloud Portal

Perform setup, monitoring and management through a new intuitive web portal or Insight mobile app - backed by the Insight Cloud. Through the portal, users have a single-pane-of-glass view of all their devices and their locations (multiple sites), from any device, PC, MAC, or tablet, on a larger screen, which is ideal for configuring larger port-count switches, such as the 28-port and 52-port Insight Managed Smart Pro switches. The Insight Cloud Portal is included with the Insight Pro and Premium subscription.

Insight Pro Advantage

Insight Pro comes with all the Insight Premium advantages and more. Advantages include separated multi-tenancy support to remotely monitor multiple customer organizations in one Insight Pro account; even when organizations have numerous network locations, multiple user roles and rights assignment to divide workload across multiple customer network management, and end-to-end delivery of services including registration, setup/configs, remote monitoring, firmware management, support escalation.

Insight advanced features

The Insight Pro and Premium subscription also comes with three advanced features for optimal configuration of your business network.

Fast Roaming:

Enhance the WiFi experience for your employees and guests by allowing their WiFi connections to seamlessly move from one Insight access point to another, without loss of their session connectivity.

Network-Level Config Copy & Cloning:

- Allows admins to create, save, copy, and move device configs and network settings, already applied to other networks (copy & clone configs like SSID, VLANs, LAGs, wired/wireless settings and more).
- Once a configuration is saved under the new location continue to modify for specific customization.
- Significantly reduce time set up for multiple networks and enable speedy deployment for any new network location.

WiFi Scheduling: (Premium and Pro):

Allows to create, setup and save granular schedules that can apply across multiple networks or locations using the same SSID.

PoE scheduler:

- Easily setup multiple schedules/timers for your Power-over-Ethernet devices connected to your PoE Insight Switches right through the Insight mobile app or Cloud Portal.
- Schedule PoE enabling/disabling by port to ensure optimal energy conservation as well as optimal security.
- Fine-tune as needed to maintain the optimal schedules by week, day and time.

* Insight Premium and Pro subscription features only

Insight High-Density WiFi

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SMBs need reliable WiFi coverage to build their business, regardless of whether their business is on-site or distributed across all their employee homes. Now more than ever, IT managers or MSPs providing networking services need to be able to configure, monitor and manage networks remotely. They need a solution that provides them with a single console where they can see the networks' health and be able to drill down into any device on their networks, no matter how complex.

NETGEAR Insight provides a comprehensive cloud-managed solution that enables IT pros to setup, configure, monitor, troubleshoot and manage their networks entirely remotely. In Insight 5.11, we've deepened wireless management feature functionality to provide MSPs and IT managers even more tools to deploy small and large WiFi networks.

High-Density WiFi management:

New Features	PRO	Premium
Load Balancing: allows users to set limitations on APs based on client signal strength threshold and/or number of client devices	Yes	Yes
Full support for 802.11 K/V/R	Yes	Yes
Client roaming history / report: Allows IT managers to have a better view of client device roaming in their WiFi deployments	Yes	Yes
SNMP (read only) for AP	Yes	Yes
Broadcast to Unicast (enable, disable)	Yes	Yes
SSID-level Client Isolation: Ensure network isolation / stop traffic for one wireless network to another	Yes	Yes
Advanced Rate Selection	Yes	Yes
Monthly Usage Billing: users can easily add devices and scale their network with monthly based billing	Yes	No

Enhanced management support for Orbi Pro:

- Simplified onboarding: removes network setup screens to allow Orbi Pro users to simply setup their Orbi Pro easily with a separate onboarding flow for Orbi Pro
- Full SSID management for all 4 SSIDs
- WiFi client isolation: associate those SSIDs with different VLANs to create a different environment for each
- Radio selection (2.4 and 5 GHz)
- Firmware management for Orbi Pro satellites

Security Router BR200 Management Features

Site-2-site VPN (add-on service with subscription): to create a secure virtual network and connect up to 3 locations

Remote user VPN (add-on service with subscription): Invite remote VPN users to access your network securely by using their email addresses

IPSec configuration for site-2-site

DHCP configuration

WAN IP configuration

Add/Remove devices

Statistics

Traffic graphs & stats

VLAN in use

Network dashboard

Display system health

DHCP configuration

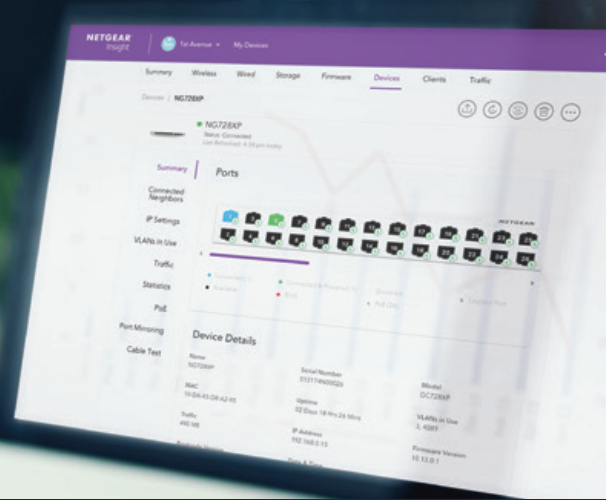
Router (mobile app), VPN Groups & Device list

Data consumption graph per network

Health dashboard

Insight Subscription Product Features

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Access Point Management Features: Setup SSIDs, security and guest Captive Portals. Manage WiFi Channels and seamless Fast Roaming.

Devices Supported:
WAC500 Series Access Points, Orbi Pro Router and Satellites,
WAX610, WAX610Y and Orbi Pro WiFi 6

SSID Setup (Up to 8 SSIDs)

Frequency band Selection

VLAN Creation and Association with SSID

WiFi Security:
- WPA/WPA3
- URL Filtering
- MAC ACL

Custom Captive Portal Creation

Visibility into WiFi Clients

WiFi Auto Radio Management

Instant WiFi with Auto RRM (Available with WAC540)

Instant Mesh WiFi (WAC540/WAC564 only)

Storage/NAS Management Features: Stay on top of status, update settings and firmware of your ReadyNAS storage devices.

Devices Supported: All ReadyNAS except 100-series

Status Check

NAS discovery, monitor, reboot

NAS Setting: IP Address

NAS Monitoring:
- System & CPU Temperature
- Fan Speed

NAS Usage Stats:
- By Volume and By (User) Shares
- RAID Level
- Disk Status

Switch Management Features: Configure ports, traffic priority, security and PoE; setup VLANs including across switches.

Devices Supported:
GC Series Switches and Select Smart Managed Pro Switches

Advanced L2 switch features setup and management

Create isolated segments for Point-of-Sale, Guest Internet, VoIP, Video

Internal IP setup for LAN

Group Port Wizard for easy ports configuration even across multiple devices

VLAN creation, setup and management

Traffic prioritization including Video and VoIP

Port trunking (LACP/LAG) management

Traffic tagging/untagging

Advanced per-port PoE management

Enable/disable PoE and traffic per port

IP Filtering

Duplex Mode: Auto, Half, Full

Jumbo frame support/frame size selector

Per port speed selection

Switch Diagnostics

STP/RSTP Enable/Disable

Static Routing

Access offers, payment
and Cloud portal at
www.netgear.com/insight

